

St. Matthews Advanced Dentistry

148 Chenoweth Lane, Louisville, KY 40207

Tel 502.897.1677 Fax 502.895.5153

Our Financial Policy

Thank you for choosing us as your dental health care provider. It is very important to us that we establish the kind of relationship with you that will provide the very best lifetime dental care in a friendly, relaxing environment.

In order to make the financial arrangements for your treatment, we offer the following:

We accept cash, checks, and most major credit cards, including, Visa, MasterCard, American Express, Discover and Care Credit.

We also offer an extended payment plan which includes up to 12 months with 0% interest, with credit approval.

Our office no longer sends out statements, and we have found it works best for every patient to pay the day of service using one of our convenient payment methods.

We are happy to accept assignment of insurance benefits from your carrier. As a courtesy to you, we will file your insurance, help maximize your benefits, and estimate both your insurance coverage and your portion due. Your estimated portion will be due on or before the day of service and we will be happy to arrange one of our payment options for you. As this will be an estimate only, it might be necessary to make payment or be issued a refund after we have received payment from your insurance carrier.

It is important to note that the balance on your account is your responsibility regardless of your carrier's coverage.

MINOR PATIENTS:

For unaccompanied minors, we ask that financial arrangements be made prior to the day of their appointment.

MISSED APPOINTMENTS:

Please help us serve you and all our patients best by keeping your scheduled appointment. If it is necessary to reschedule an appointment, please give us a 24-hour notice to avoid a cancellation fee.

Please let us know if you have any questions. We look forward to serving your dental needs.

Signature of patient or responsible party

Date